

COVID-19: Survival and Revival

Call-in Forum for Airport Concessions Industry – No. 29

November 4, 2020, 4:00 PM EST

Phone Number 408-418-9388; Access Code 791-700-478#

About this Session: We continue our focus on Canadian airports and will hear from the two largest international airports in Canada on the pandemic's impact on their operations, air service and concessions businesses as well as prospects for recovery. Deborah Flint, President and Chief Executive Officer of the Greater Toronto Airports Authority and Tamara Vrooman, President and Chief Executive Officer of Vancouver International Airport will offer their insights on the future of the North American airport system and what airports and concessionaires must do to survive.

For more information about ARRA programs or membership please contact us at [info@ arra-airports.com](mailto:info@arra-airports.com).



Deborah Flint

President and Chief Executive Officer
Greater Toronto Airports Authority

Deborah Flint joined the Greater Toronto Airports Authority as President and Chief Executive Officer in February 2020, following more than 4 years as CEO of Los Angeles World Airports and 24 years serving in executive roles in the aviation industry. At Los Angeles World Airports, Deborah initiated the \$14-billion modernization of its terminals, runway improvements, and a comprehensive transit program that includes roadway improvements and an intermodal transportation facility.

As a recognized leader within the international and U.S. aviation community, Deborah serves as a member of the Airports Council International board of directors.



Tamara Vrooman

President and Chief Executive Officer
Vancouver International Airport

Tamara Vrooman is an award-winning leader, known for her exemplary track record leading large, complex institutions in both the private and public sectors and her bold positions on sustainability and inclusion.

Prior to joining YVR as President & CEO, she served for nine years on YVR's Board and for 13 years as the President & CEO of Vancity, Canada's largest community credit union, transforming the business into a global reference point for values-based banking.