

COVID-19: Survival and Revival

Call-in Forum for Airport Concessions Industry – No. 48

May 12, 2021, 4:00 PM EST

Phone Number 408-418-9388; Access Code 791-700-478#

About this Session: Join us this Wednesday to hear about survival and revival at Portland International Airport and San Diego International Airport. Our panel will share their experiences managing leading concessions programs during the pandemic and actions they are taking to restore travelers and business for their airports and concessionaires.



Chris Czarnecki

*Director of PDX Business & Properties
Port of Portland*

Since 2014, Chris Czarnecki has been the Director of PDX Business and Properties for the Port of Portland. As Director, he leads the team responsible for the commercial development aspects of PDX including landside commercial (public parking, ground transportation and rental cars), in-terminal concessions, and terminal leasing and airline affairs, representing over \$250M in revenue. Chris is extensively involved in the major redevelopment program known as “PDXNext”, a \$2B+ suite of capital projects in and around the PDX terminal, including a new consolidated rental car facility, public parking expansion, concourse additions and renovations, and a major reconstruction and expansion of the main terminal building. Prior to his current role, Chris spent 12 years with Southwest Airlines as a Facilities Project Manager and then Manager of Airport Affairs.

Chris has a bachelor’s degree from the University of Wisconsin – Whitewater and a master’s degree from the Florida Institute of Technology specializing in Airport Management and Development.



Jim DeCock

*Interim Director of Revenue Generation & Partnership Development
San Diego International Airport*

Jim is the Interim Director of Revenue Generation & Partnership Development and has been with the San Diego International Airport (SAN) for over 9 years. During his first few years at SAN he was heavily involved with the Concession Development Program which transformed the concession program from one single operator to multiple operators and the construction of the new Terminal 2 West concession program. Prior to his role in San Diego, Jim worked at the Cincinnati/Northern Kentucky International (CVG) Airport for 13 years as Property Manager for Food & Beverage concessions and other revenue generating programs. During his time at CVG he assisted in the largest concession redevelopment program at the airport which included over eighty concessions.

Jim has been involved with ACI-NA Concession Management Committee for many years, spoke at a number of conferences and participated in many working groups. He also served as committee Vice Chair in 2011 and Chair in 2012. Prior to working in the aviation industry, Jim was a partner and operator of multiple restaurants for almost 25 years.