

**COVID-19: Survival and Revival
Call-in Forum for Airport Concessions Industry – No. 58
August 25th, 2021, 4:00 PM EST
Phone Number 408-418-9388; Access Code 791-700-478#**

For more information about ARRA programs or membership please visit us at www.arra-airports.com or contact us at info@arra-airports.com.

About this Session: A diverse group of seasoned airport leaders will join our moderator, ARRA's Chairman Pat Murray, for a stimulating discussion of the effects of the Delta variant and resurging infection rates on aviation's recovery, and their vision of the current and future business partnership between airports and concessionaires.



Mark VanLoh, A.A.E.

Chief Executive Officer, Jacksonville Aviation Authority

Mark assumed the Chief Executive Officer role of the Jacksonville Aviation Authority in December 2018 and oversees the operation, maintenance, development and marketing of all Authority assets, including its four airports Jacksonville International Airport, Cecil Airport/Spaceport, Jacksonville Executive at Craig Airport and Herlong Recreational Airport. He provides policy recommendations to the JAA Board of Directors and serves as the primary Authority representative to the community. Prior to joining the Authority, Mark served as President and CEO of the Tulsa Airports Authority, a three-airport system, and previously was the Director of Aviation for the Kansas City Aviation Department, overseeing a staff of 550. He began his career with Pan American Airlines after serving in the U. S. Army. Mark is active in both aviation industry trade associations, Airports Council International and the American Association of Airport Executives (AAAE), and currently serves on the Board of Directors of the International Association of Airport Executives, AAAE's international group that helps foster airport management in a global economy. Locally, Mark is a member of The Players Council, The GatorBowl Association and The Jacksonville Chamber's Transportation and Logistics Council.

Oris Dunham

Managing Director, Dunham Group LLC



Oris W. Dunham is a highly accomplished and recognized leader of the airport industry. He began his airport management career with the Port of Seattle as the Director of Aviation of the Sea-Tac International Airport in 1981. In 1983 he was appointed Deputy Executive Director for operations at Los Angeles International and the LA airport system. He was appointed Executive Director of the Dallas/Fort Worth International Airport in 1986 where he had the responsibility for the overall administration, operation and development of the facility. In 1989, Oris was Chairman of the Airport Associations Coordinating Council (AACC), the predecessor to AOCI and ACI, and he also served as Chairman of the Airport Operators Council International (AOCI) in 1989/90 and as a board member of the Airports Council International-North America and other aviation trade associations and civic organizations. He was appointed the first Director General of the Airports Council International (ACI) based in Geneva, Switzerland in 1981 and guided the organization during its formative years. In 1997, Oris formed the Dunham Group, an international aviation consulting and business development firm.