

COVID-19: Survival and Revival

Call-in Forum for Airport Concessions Industry – No. 61

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Phone Number 408-418-9388; Access Code 791-700-478#

About this Session: The retired Director General of ACI World will reflect on what the airport and aviation industry has been through with the COVID pandemic and what it portends for the industry's future and stakeholders. From her unique perspective and understanding of the global aviation scene, Ms. Gittens will share insights on the pandemic's impact and recovery in different regions of the world, and what policies and actions have been taken—and should be taken—to begin the recovery and rebuild the aviation sector.



Angela Gittens

Director General

Airports Council International

Angela Gittens served as Director General of Airports Council International (ACI World) from March 2008 to her retirement in June 2020. She was formerly airport CEO for Miami and Atlanta and deputy at San Francisco International Airport. In other previous roles, Gittens served as Vice-President, Airport Business Services for HNTB Corporation, where she led the firm's practice in airport business and strategic planning. In addition, as Vice President at TBI Airport Management, she oversaw the transition to private ownership of London Luton Airport and managed operations contracts at several airports in the US and Canada.

Gittens has served on numerous aviation industry boards and committees including the FAA Management Advisory Committee, the FAA Research, Engineering and Development Committee, the National Civil Aviation Review Commission ("the Mineta Commission"), the Executive Committee of the Transportation Research Board, the Airport Cooperative Research Program Oversight Committee and the Board of Directors of JetBlue Airways.

Since her retirement, she serves as Chair of the board of Schiphol USA which governs the operator of Terminal 4 at JFK Airport (JFK International Air Terminal) and the advisory council of Lilium, a company developing an electric VTOL aircraft.