

## COVID-19: Survival and Revival

*Call-in Forum for Airport Concessions Industry – No. 20*

**August 26, 2020, 4:00 PM EST**

**Phone Number 408-418-9388; Access Code 791-700-478#**

**About this Session:** Our featured speakers this week are two accomplished airport leaders—Candace McGraw and Tory Richardson. In our continuing series on *Facing Facts: The Survival and Revival of Airport Shopping and Dining*, Candace and Tory will discuss the daunting challenges facing their airports and the airport industry, how airports and their concessions can work together for the industry’s survival, and what the future of the airport-concessionaire partnership may look like.

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**Candace McGraw**

*Chief Executive Officer*

**Cincinnati/Northern Kentucky International Airport**

Candace is proud to lead a team that has been recognized by SkyTrax as the “World’s Best Airport Serving Less Than 10 million Passengers” and as the “Best Regional Airport in North America” for seven of the last nine years. Candace is also involved in the airport industry serving as Immediate Past Chair of Airports Council International-North America (ACI-NA); Airports Council International-World Board; and the National Aeronautic Association. She has also been appointed by the Secretary of the Department of Transportation to serve on two federal advisory boards: NextGen Advisory Committee and Women in Aviation Advisory Board.



**Tory Richardson, A.A.E.**

*President and CEO*

**Gerald R. Ford International Airport**

Tory is responsible for leading a team of approximately 110 employees that plan, organize, direct, and control all functions and activities of the Gerald R. Ford International Airport – the second busiest airport in Michigan. He served as the Executive Vice President & Chief Operating Officer of the Columbus Regional Airport Authority for the past seven years. Prior to his time in Columbus, Tory served as the Executive Director of Airports for the Fort Wayne-Allen County Airport Authority in Indiana for more than eight years. He also had roles as Executive Director of Rapid City Regional Airport in Rapid City, South Dakota, and was an Airport Operations Officer at the Dubuque Regional Airport in Iowa. Tory is the First Past Chair of the American Association of Airport Executives.