

## EXECUTIVE DIRECTOR'S UPDATE

December 17, 2020

Dear ARRA Members,

This holiday season I think we can all agree that the conclusion of 2020 is welcome and, a new year by its very nature, presents an opportunity for bluer skies. I know you've been doing all you can to survive the impact of COVID-19 given the many challenges the crisis has presented. One of the first steps you undoubtedly took when the crisis began to unfold early this year was to implement health and safety guidelines and practices to protect your employees and air travelers.

Given that as a community we've been following health and safety protocols issued by the appropriate national agencies and industry organizations for many months, it's a good time now to refresh our knowledge of the guidelines as we head into the new year. Also, while the vaccine roll out is welcomed news, the process may take a significant amount of time to implement. It's important we remain vigilant in our implementation of health and safety measures, and work in concert with airlines and airports to provide a seamless, safe travel experience that rebuilds passengers' confidence in flying again. By refreshing ourselves on the guidelines and making adjustments as necessary, we can ensure ARRA members are utilizing a single set of sources to maintain infection controls and help protect employees and passengers from transmission.

Two resources ARRA is asking its members to continue to follow are:

- The National Restaurant Association's guideline document entitled, "[Safe Operating Guidance](#)" was updated in November 2020 and builds upon already established best practices regarding health and safety policies and procedures.
- The Centers for Disease Control provides extensive information for retailers in its [Guidance for Airport Retailers and Food Workers](#) in the [Workplaces and Businesses](#) section of the [CDC](#) website.

As always, I welcome your feedback so let me know if you have questions or comments.

I wish you a happy, peaceful, holiday and an even better New Year.

Best regards,



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